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Refunds on unused service periods are available subject to the following terms and conditions.

- We require 1 day cancellation notice via email or in writing.
- Refunds will not be issued for those who break our Terms and conditions and Acceptable user Policies.
- Cost of Domain Names is non-refundable.
- SSL certificates are non-refundable.
- Customers will receive a full refund for all services if notice of the cancellation is received up to 14 days from the initial receipt of the service [1].
- Setup fees are non-refundable after 14 days from receipt of the service [2].
- In the case of work that has already being undertaken a refund will not be issued.



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